fidesic
ap as a service

Connecting Locations in a Remote Work World:

A Success Story with First Atlantic Healthcare, Binary Stream & Fidesic

FIRST ATLANTIC HEALTHCARE

> "Without Fidesic, we would still be in paper format"

> "Binary Stream's multi-entity solution has really helped make it possible for us to expand our reporting and analysis for our various locations"

First Atlantic Healthcare is a long-term care and health services provider with a growing list of locations spread throughout the State of Maine. Their mission is to provide health services that improve their clients' lives.

With 19 locations, Binary Stream Multi-Entity Management allowed them to continue expanding. With consolidated accounting and centralized transaction processing, MEM allowed First Atlantic to scale one central accounting alongside the business. But their accounts payable department was struggling to keep up with the growing scale of their workload. Plus, transitioning to remote work created issues with visibility, control and approvals. They needed an AP solution fast.

Connecting the dots.

With MEM now a crucial component in their accounting infrastructure, First Atlantic needed an AP solution that would support and complement Binary Stream and Dynamics GP

THE CHALLENGE

First Atlantic Healthcare required a robust AP automation solution that could:

- Accommodate their multi-location setup and department controls.

- Provide a centralized web-based platform for invoice history and reporting.

- Deliver an easy-to-use, web-based approval interface for efficient invoice processing.

- Integrate seamlessly with First Atlantic's GP & MEM, eliminating unnecessary steps and complexities.

THE SOLUTION

Fidesic AP Automation successfully addressed First Atlantic's challenges, offering:

- Comprehensive location and department-based workflow, data capture, and user permissions.

- A single web-based platform for convenient access to all invoice history and effortless reporting.

- An intuitive approval interface, allowing First Atlantic to process and approve more than 4,000 invoices monthly without prior GP experience.

- Integration with GP & MEM, ensuring improved visibility and controls in a more streamlined process.

"Resident care is the top priority for long-term care providers like First Atlantic, so back office efficiency is hugely important in allowing us to focus on that core mission. Fidesic and Binary Stream MEM have been a key piece in that puzzle for us."

--Kim Bernard
First Atlantic's Director of Accounting

Partnering for the customer!

Fidesic is committed to working closely with partners to ensure users like First Atlantic can grow effectively and maximize the value out of their Dynamics ERP.

With Binary Stream & Fidesic, First Atlantic now has:

- Comprehensive location and department-based workflow and permissions.

- Data Capture for thousands of monthly invoices (99% with zero manual entry).

- A single web-based platform for convenient access to all invoice history and effortless reporting.

- An intuitive approval interface, allowing First Atlantic to scale their AP process without having to give GP access to multiple locations.

- MEM's realtime consolidated reporting and centralized transaction processing with visibility into all locations in one smart list, plus drill-down visibility across locations.

With Binary Stream and Fidesic working together, First Atlantic grew from 19 to more than 60 locations without significant increase in accounting overhead.

Binary Stream
Multi-Entity Management

"Binary Stream's multi-entity solution has really helped make it possible for us to expand our reporting and analysis for our various locations," said Kim Bernard, First Atlantic's Director of Accounting. "This allows for better and faster decision making to provide better care to residents."

CONCLUSION

Fidesic has not only enabled First Atlantic to streamline their AP automation processes but has also proven to be a dependable partner in their growth journey. As First Atlantic continues to expand and add more accounts, Fidesic remains committed to partnering with providers like Binary Stream to deliver innovative solutions that meet the customer's evolving needs.

Need help making Dynamics ERP Invoice Processing better?